



TERMS & CONDITIONS

1. The premises are available to you for holiday purposes only and for the period stated on the receipt and confirmation. The property is available from 12 pm on the day of your arrival and is to be vacated by 11 am on the day of your departure, unless prior arrangements have been made and agreed upon by the owner and/or agent. If the premises are occupied past the given times, an extra charge will apply. This fee will be a minimum of equal to a half day charge of the nightly rate.
2. All accidents or injuries incurred during activities (ie. water sports) pertained in or on part of the Lavender Hills property, are the strict responsibility of the party. Life jackets are not supplied by Lavender Hill, but are necessary for all boating and water sports activities. Guest should be experienced, and hold all necessary licences before engaging in boating or water sport activities. Water conditions and levels at Lake Tinaroo vary. Always fully assess surroundings prior to engaging in any water sports or boating activities.
3. Children must be supervised by an adult at all times and are the responsibility of you, the guest.
4. Owner's hold no responsibility for injuries incurred or damages to your belongings. The owner/agent does not cover your personal belongings under their Insurance policy and therefore take no responsibility for any loss or damage of personal belongs in or on the property.
5. A non refundable 10% deposit is payable to confirm your booking. Full and final payment must be made 7 days prior to your arrival date. If full payment is not received by the due date, the owners reserve the right to cancel the booking, and retain 10 % deposit as a cancellation fee. A credit card bond will be taken upon booking to cover any damages or theft. Notification of any breakages, loss, damages or maintenance must be reported to the owner immediately. Owners reserve the right to deduct any costs associated with damages or theft, caused by you or your invitees from the credit card provided at their discretion.
6. All bed and bathroom linen is provided. Guests are requested to supply their own beach towels. Change of bed and bathroom linen is undertaken for all stays in excess of 10 nights. Unless otherwise stipulated, the cost of which is included in your quoted tariff. Should you require extra linen services, or extra linen during your stay, prior arrangements should be made and the associated costs paid prior to arrival. There are laundry facilities available on site for your convenience as well.
7. A telephone is connected to the property. The use of the telephone in most cases is for incoming calls, 1800 numbers and 000 only. There is mobile phone reception on the premises. Free wireless internet is provided.



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8. On vacating, the premises are to be securely locked and the keys are to be left in the coded box. Loss of keys will be charged to the guest at the discretion of the owners.
9. The owners will accept no responsibility for any inconvenience with machinery breakdown. The owner's best endeavours to repair, replace or hire an alternative will be undertaken.
10. Additional cleaning required will be charged to the guest at the discretion of the owners.
11. Strictly NO PARTY policy. Maximum guests permitted onto premises as per total amount of beds. The owner's may involve a third party i.e. police, at any time in which they feel necessary.



LAVENDER HILL TERMS & CONDITIONS

I _____ (full name) agree to and have read and understood the above terms and conditions. To confirm my booking, I have nominated the credit card below for any incidentals.

Signed:

Print Name:

Credit Card Number:

Expiry:

Type:

CCV. Number:

Date:

PLEASE FAX, POST OR EMAIL SIGNED & DATED TERMS AND CONDITIONS TO OUR OFFICE BEFORE ARRIVAL.

Direct Deposit details are available upon request.

For email please check the box and fill out credit card details if you agree with the Terms & Conditions.