



TERMS & CONDITIONS

1. The premises are available to you for holiday purposes only and for the period stated on the receipt and confirmation. The property is available from 3 pm on the day of your arrival and is to be vacated by 10 am on the day of your departure, unless prior arrangements have been made and agreed upon by the owner. If the premises are occupied past the given times, an extra charge will apply. This fee will be a minimum of equal to a half- day charge of the nightly rate.
2. All accidents or injuries incurred during activities (i.e. water sports) pertained in or on part of the Lavender Hill property, are the strict responsibility of the party. Life jackets are not supplied by Lavender Hill, but are necessary for all boating and water sports activities. Guest should be experienced, and hold all necessary licenses before engaging in boating or water sport activities. Water conditions and levels at Lake Tinaroo vary. Always fully assess surroundings prior to engaging in any water sports or boating activities. ALWAYS wear a Life Jacket.
3. Children must be supervised by an adult at all times and are the responsibility of you, the guest. Children's Life Jackets should be fitted in consideration of their size and weight.
4. Owner's hold no responsibility for injuries incurred or damages to your belongings. The owner/agent does not cover your personal belongings under their Insurance policy and therefore take no responsibility for any Loss or damage of personal belongs in or on the property.
5. A non-refundable 30% deposit is payable to confirm your booking. Full and final payment must be made 21 days prior to your arrival date. If full payment is not received by the due date, the owners reserve the right to cancel the booking, and retain 30% deposit as a cancellation fee. However, the 30% deposit is fully transferable to another, in kind, booking if 21 days' notice is given. A credit card bond will be taken upon booking to cover any excess cleaning costs, significant damages or theft. Notification of any breakages, loss, damages or maintenance must be reported to the owner immediately. Owners reserve the right to deduct any costs associated with excess cleaning, damages or theft, caused by you or your invitees from the credit card provided at their discretion.
6. All bed and bathroom linen is provided. Guests are requested to supply their own beach towels. There are laundry facilities available on site for your convenience as well.
7. A telephone is connected to the property. The use of the telephone in most cases is for local calls, 1800 numbers and 000 only. There is mobile phone reception on the premises. Free wireless internet is provided.



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8. On vacating, the premises are to be securely locked and the keys are to be left in the coded box. Loss of keys will be charged to the guest at the discretion of the owners.
9. The owners will accept no responsibility for any inconvenience with machinery breakdown. The owner's best endeavors to repair, replace or hire an alternative will be undertaken.
10. Additional cleaning required will be charged to the guest at the discretion of the owners.
11. Maximum guests permitted onto premises as per total amount of beds. The owners may involve a third party i.e. police, at any time in which they feel necessary.